

If You or Someone You Know is Disabled: Know Your Rights to Medical Care – COVID-19

Under the Americans with Disabilities Act and other laws, you cannot be treated badly just because you have a disability or someone in your family has a disability, or because someone thinks you have a disability. You can ask for changes you need for your disability. The hospital and doctors have to help you unless it would be very dangerous or difficult, even with supports. This means:

- You can get medical care like everybody else. No one can deny you emergency care (like a ventilator) just because of your disability.
- You can bring a family member or other helper with you unless they are also sick.
- You can bring a trained assistance animal with you most of the time.
- You can bring your own stuff like a ventilator or wheelchair.
- You get good communication. If you are deaf you get ASL interpreting or CART. You can get papers in Braille or large print or in a computer file. You can get information in simple words.
- You can get information in another language. You can get an interpreter.
- You get help with follow-up care and services.

People with many different kinds of physical and mental conditions, including higher weight people, have legal rights and are covered by disability laws when they try to get medical care.

If you have a problem with a doctor or hospital during COVID-19, Call Disability Rights California (DRC) at 1-800-776-5746 between 9:00 – 4:00. TTY: 1-800-719-5798. After 4:00 & weekends, leave a message or use this form: <https://tinyurl.com/t9cqeu6>

如果您或者您认识的人有某种残疾: 请懂得您在冠状病毒肺炎 COVID-19 流行期间仍然拥有的医护权利

根据美国残疾人法和其他法律, 您不应该因为您的残疾或者您的家人的残疾或者别人认为您有的某种残疾而受到恶劣的对待。您有权根据您的残疾去要求另外的护理。医院和医护人员必须帮助你, 除非您的要求是无法实现的或者危险的。这就意味着:

- 您将得到和其他人同样的医疗护理。没有人能够以您的残疾为由拒绝为您提供急救医护, 比如包括像呼吸机在内的设备。
- 您可以带上一位家庭成员或助手, 除非该人也有染病。
- 在大多数情况下您可以带上您的受过训练的服务性动物。
- 您可以带上您自己的设备, 比如呼吸器或者轮椅。
- 您可以得到合适的交流。如果您不会说话, 您将得到美国手语服务或者 CART (即时交流翻译)。您可以要求您的文件表格等以盲语或大字体或者电脑文件等方式来呈现。您应该得到以简明易懂的语言来表达的信息。
- 您可以通过非英语的语言来获取信息。您可以要求翻译。
- 您可以通过后续服务和护理来得到帮助。

每个有着各不相同的生理条件 (包括体型体重) 或者心理状况的人都拥有法律 (包括残疾人法) 规定的权利来保证她/他从医院和医护人员那里得到医疗护理。

如果您在冠状病毒肺炎 COVID-19 流行期间需要投诉医护人员或者医院, 请电 Disability Rights California (DRC) 电话 1-800-776-5746 早上九点 到下午四点 TTY: 1-800-719-5798. 下午四點以後, 請留言或者填寫這個表格 <https://tinyurl.com/t9cqeu6>