



American Association on Health & Disability

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SUGGESTED INTAKE QUESTIONS ON SPECIAL NEEDS WHEN SCHEDULING A MAMMOGRAPHY APPOINTMENT

When scheduling a mammography appointment, it would be helpful to ask the caller if she has a disability or chronic health condition and if so, what accommodations might be helpful on the day of the appointment. Many women are anxious about making the call to schedule a mammogram, and women with disabilities often face an even higher level of anxiety, due to accessibility challenges. Giving the caller the opportunity to alert staff to her special needs prior to her appointment will help her feel less anxious and more welcome in your facility. After collecting the information, please make a notation in the chart to alert the technologist.

SUGGESTED QUESTIONS TO ASK WHEN SCHEDULING THE APPOINTMENT:

Do you have a disability or chronic health condition that would require additional staff time? ___Yes ___No

If yes, please identify your specific needs so we can alert staff prior to your arrival. For instance, do you need help (please check all that apply):

- ___ completing forms
- ___ undressing and dressing
- ___ standing
- ___ holding a position

Do you use a wheelchair or other mobility device? ___Yes ___No

Do you have anxiety about having your mammogram? ___Yes ___No

Do you have sign language interpreting needs? ___Yes ___No

What accommodations do you need or have you used in the past that have been helpful?

For more information, please contact Komen Project Coordinator at 301-545-6140 x203 or visit our website at www.aahd.us



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